



Notice 2021-11-01 NID811 Conversion to Pelican Monday 2021-11-01 00:00

Dear BBUCC and SBOC Members,

We successfully executed the conversion from the TelDig System to Pelican and went live at 00:00 hours this morning. These are critical items:

- Important: Tickets may only be entered for Benewah, Bonner, Boundary, and Shoshone Counties on the NID811 Pelican OneCallAccess on the new site at <https://www.nid811.com>.*
- Please note this new web site for much needed info:
 - Web Ticket Portal for Excavators
 - Damage Prevention Portal for Members
 - Private Line and other information for Homeowners
 - NID Conversion
 - Ticket Options and Samples
 - Request Test Tickets
 - Conversion Notices
- If you haven't sent in your New One-Call Agreement, please sign, and send in today!
 - Note: be sure to fill out and send Exhibit F Member Subscription
- If you have questions or need help, please email support@nid811.com or call 1-800-693-9537

Remember, the Pelican System is now live for Benewah, Bonner, Boundary, and Shoshone Counties!

Thank you for helping make this a smooth conversion!

Sincerely,

Rod Bacon, President

Pass Word, Inc.
1303 W. First Ave.
Spokane, WA 99201

* Kootenai County Tickets must be entered at <https://www.passwordinc.com> until 12/1/2021.